

ISOQAR



ESSENTIAL ISO MANAGEMENT SYSTEMS

ISO 9001 - Quality Management

ISO 14001 - Environmental Management

ISO 45001 - Occupational Health and Safety Management

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ISO 9001 - BE THE BEST YOU CAN BE

More than one million of the world's best organisations use the ISO 9001 Quality Management System. Being certified to this standard shows that you are an ambitious business with a commitment to quality.

ISO 9001 provides a management framework to improve business practices and helps you to provide services and products that meet – and possibly exceed – your customers' expectations.

Being ISO 9001 certified demonstrates to potential customers that you are compliant with proven international business practices and helps get you on 'preferred supplier' lists. It's often a mandatory requirement when tendering for new business, especially when bidding for work with larger organisations or the public sector.

And the benefits run much deeper than winning new business. A Quality Management System (QMS) goes right to the heart of an organisation and positively impacts on every aspect of operations – cutting waste and costs, improving morale and efficiency.

Ultimately, ISO 9001 certification is for all organisations that take quality and business success seriously.

If you think that implementing a QMS is all about procedures and paperwork – think again. The 2015 version of the standard is more flexible and focused on outcomes rather than procedures. So getting ISO 9001 certification may be less work than you think.

REASONS TO GET ISO 9001

Any organisation can benefit from an ISO 9001 certified Quality Management System.

- ✓ Win new business – ISO 9001 provides assurance that you are capable of delivering quality and are committed to customers, helping you to achieve 'preferred supplier' status and win more tenders.
- ✓ Repeat custom – An effective QMS provides a framework for high standards and can result in fewer returns and complaints, meaning your customers are happier and more likely to stay with you.
- ✓ Enhance your brand – Certification puts you in an elite group and is a powerful tool for marketing and recruitment.
- ✓ Improve morale – A key part of ISO 9001 involves improving employee engagement through better defining their roles and responsibilities and encouraging communications.
- ✓ Cost savings – ISO 9001 provides a framework to streamline business processes, reducing waste through a 'right first time' approach and resulting in improved efficiency and profitability.
- ✓ Become a better manager – An ISO 9001 certified QMS helps organise processes, making management easier and more effective.
- ✓ Change management – The continual improvement of processes is integral to a QMS and helps you respond effectively to the ever-changing needs of business and your customers.

WHAT THE ALCUMUS ISOQAR EXPERT SAYS

“Every day, ISOQAR auditors see dozens of businesses who wouldn't be as successful as they are without ISO 9001. What most organisations come to realise is that it's not just about getting a certificate on the wall – there are real internal benefits that make work more enjoyable and productive. It's also much easier to implement now than it was.”

Klavs Henriksen, Lead Auditor, Alcumus ISOQAR

Alcumus ISOQAR Limited

E: info@alcumusgroup.com

T: 0333 920 8824

W: alcumusgroup.com/isoqar

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ISO 14001 - SAVE ENERGY AND CUT THE COSTS

You usually want to maximise everything – revenue, brand awareness and profits. But when it comes to the environment, you want to minimise your impact.

If you use the ISO 14001 Environmental Management Systems (EMS) standard as a framework, you are set up to achieve these seemingly conflicting objectives.

ISO 14001 is the international standard for environmental management. It supports your efforts to reduce waste and energy consumption and limit your environmental impact. It also helps you meet increasingly stringent environmental legal requirements.

If you're concerned that implementing an EMS makes you less competitive, then don't be. The standard takes a sensible approach to balancing environmental and commercial objectives and ultimately, if done right, the impact is positive all round.

Being ISO 14001 certified demonstrates to potential customers that you are serious about compliance with proven environmental best practices which helps get you on 'preferred supplier' lists. It's increasingly a mandatory requirement when tendering for new business, especially when bidding for work with larger organisations or the public sector.

An effective EMS helps you achieve your legal, ethical and financial goals, giving you a competitive edge and contributing to the sustainability of the environment and your organisation.

In short, ISO 14001 certification makes good business sense.

REASONS TO GET ISO 14001

Almost any organisation can benefit from an ISO 14001 certified Environmental Management System.

- ✓ **Reduce environmental impact** – Quantify, monitor and control the ongoing environmental impact of your operations.
- ✓ **Cost savings** – Through better energy management, efficient use of resources such as water and reduced waste.
- ✓ **Tax incentives** – You may get relief if you buy energy efficient technology for your business.
- ✓ **Legal compliance** – Helps you comply with legislation and avoid fines, government intervention and sanctions against your business.
- ✓ **Improve corporate image** – Reduces reputational risk, builds credibility, enhances your brand and helps win new business.
- ✓ **Continual improvement** – ISO 14001 drives environmental improvements on an ongoing basis, leading to future cost savings and operational efficiency.
- ✓ **Improve morale** – The EMS encourages better employee engagement and fosters a sense of pride.

Many organisations seek ISO 14001 to complement ISO 45001 Occupational Health and Safety and ISO 9001 Quality Management. The three standards work perfectly together, sharing common elements that keep workload to a minimum and helping create a modern, sustainable organisation. Larger organisations should also consider ISO 50001 Energy Management as a valuable addition.

WHAT THE ALCUMUS ISOQAR EXPERT SAYS

“ There has been a surge of interest in ISO 14001 in recent years. Organisations recognise it as a way not only to build upon an environmental policy and take action, but also as a way of being seen to be responsible. It's all very well saying that you take your environmental responsibilities seriously, but unless you are certified by an independent third party, the claim doesn't really stand up. They are also finding out that it makes good business sense too. ”

Kevin Groom, Senior Lead Auditor, Alcumus ISOQAR

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ISO 45001 - CREATING SAFE AND EFFECTIVE WORKPLACES

More than 30 million days are lost each year due to work-related illness and injuries suffered in UK workplaces.

This not only indicates the scale of suffering experienced by workers, it also demonstrates the challenge for businesses.

The ISO 45001 Occupational Health and Safety Management System (OHSMS) is the single most effective means of exercising managerial control over not just the wellbeing of your workers, but everyone affected by your organisation's activities. It provides a management framework to help you comply with legislation and improve risk management, resulting in more effective practices and reduced ill health and injuries.

The system is extremely effective at helping organisations meet their legal obligations. Now that senior managers are held personally responsible and since new sentencing guidelines were introduced in 2016, those organisations who take risk management seriously are turning to ISO 45001 as the solution.

Being ISO 45001 certified also helps demonstrate to potential customers that you are compliant with proven international practices and helps get you on 'preferred supplier' lists. It's often a mandatory requirement when tendering for new business, especially when bidding for work with larger organisations or the public sector.

You should also familiarise yourself with PAS 3002, the code of practice on improving health and wellbeing within an organisation. It complements ISO 45001 extremely well and we can audit both of them together.

Managing the health, safety and wellbeing of workers is not only a legal and moral duty, it makes business sense too.

If you are already OHSAS 18001 certified

ISO 45001 has replaced BS OHSAS 18001. If you are currently OHSAS 18001 certified, then you need to migrate to ISO 45001 by March 2021. Contact us to discuss how we can make this happen for you.

REASONS TO GET ISO 45001

ISO 45001 is of benefit to any organisation and helps you meet your legal and moral obligations, resulting in positive business outcomes.

- ✓ **A safer place to work** – ISO 45001 reduces the risk of work-related injury and ill health and helps you fulfil your moral duty as a responsible employer.
- ✓ **Win new business** – It provides assurance to clients, interested parties and all stakeholders that you are capable of working safely, helping you to achieve 'preferred supplier' status and win more tenders.
- ✓ **Enhance your reputation** – Certification shows you have adopted a safety culture which is a powerful tool for marketing and recruitment.
- ✓ **A more productive workforce** – ISO 45001 improves employee engagement in the health and safety system leading to improved morale, attendance and efficiency.
- ✓ **Cost savings** – Efficient management systems, fewer accidents and improved health of your workforce all have a positive financial impact - you may even benefit from lower insurance premiums.
- ✓ **Enables measurement of health and safety performance** – Helps you establish a robust framework and reporting system to enable continual improvement.

WHAT THE ALCUMUS ISOQAR EXPERT SAYS

“Of all the ISO standards an organisation can implement, ISO 45001 is the one that should be top of the list. It's a legal obligation to comply with health and safety legislation and failure to do so can have very serious consequences, not only for the injured party but for the very survival of the organisation itself. ISO 45001 provides the perfect platform to introduce a risk management culture that reduces the chance of accidents and protects your business from prosecution.”

Jonathan Radcliffe, Lead Auditor, Alcumus ISOQAR

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ABOUT ALCUMUS

Alcumus is a leading provider of technology-led risk management solutions providing clients with advice, expertise and support to help them identify and mitigate risks, navigate compliance and keep people safe. It supports both UK and International clients – many of whom are on the FTSE 100 index – with a wide range of risk management services. This includes products across Supply Chain Management, EHSQ Software, UKAS Accredited Certification and HR and H&S support services. Our people are at the heart of our business, building strong relationships with our clients to understand their needs, minimise risks and navigate compliance through our in-depth knowledge of your sector, regulations and challenges.

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