All ISOQAR Associate Network (IAN) members, by registering to join the scheme, must always agree to abide by this code of practice and maintain a professional approach, to ensure that the integrity and impartiality of both Alcumus ISOQAR and the members is upheld.

Background

Alcumus ISOQAR is accredited by UKAS under two different standards, ISO 17021:2015 and ISO 17065:2012. Several clauses within these standards are applicable to the requirement for impartiality.

ISOQAR is not permitted to allow commercial, financial or other pressures to compromise impartiality. If we discover any risks that arise from our activities or relationships, we must eliminate or minimise those risks.

ISOQAR cannot get involved in the design, manufacture, installation or maintenance of a certified product or provide consultancy. In addition, we cannot state or imply that certification would be simpler, easier, faster or less expensive if a specified consultancy organization were used.

This code of practice aims to set down rules for IAN members to ensure that impartiality is maintained.

Rules

ISOQAR Associate Network Members shall:

1. Always behave professionally whilst carrying out their services
2. Inform senior management of Alcumus ISOQAR if they believe there is a threat to impartiality
3. Always commit to helping to maintain the impartiality of the audit process
4. Never directly offer or market their services as linked to those of Alcumus ISOQAR, or to imply a closer relationship than is allowed under impartiality requirements
5. Never imply that their relationship with Alcumus ISOQAR could influence the certification process to be simpler, easier, faster or less expensive than usual
6. Never use the Alcumus ISOQAR logo on their websites without permission
7. Never apply undue pressure on Alcumus ISOQAR or their staff to deliver a favorable audit result

Failure to observe this code of practice may result in expulsion from the scheme.

[June 2020]