

ISOQAR



# FREQUENTLY ASKED QUESTIONS

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## WHY ARE YOU NO LONGER ABLE TO ASSESS ME UNDER THE ACS SCHEME ?

Following a recent conversation with the SIA, Alcumus ISOQAR is no longer carrying out any assessments for ACS after 31st March 2022. Although we will continue to deliver ACS assessments between now and March 2022, we urge you to consider seeking an alternative assessing body for your next ACS assessment as soon as possible from January 2022. This is to ensure you are assessed in good time and can continue with your ACS approval

## IS MY CERTIFICATE STILL VALID?

Your ACS status is not affected by this change. Your new provider will maintain the upkeep of your ACS assessments in line with SIA requirements.

## WILL YOU BE TRANSFERRING ME TO ANOTHER ASSESSMENT BODY, OR DO I NEED TO FIND ONE MYSELF?

We will not be transferring your ACS on your behalf. There are three assessing bodies that can undertake assessments for ACS as listed on the below SIA link. Each assessing body, including NSI, ACM-CCAS and SSIAB are aware of the situation. We have personally spoken with colleagues at NSI, who are available to speak with you about your next ACS assessment and continued certification. Please contact NSI to discuss this option on 01628 764885 or email; [applications@nsi.org.uk](mailto:applications@nsi.org.uk) - please title the email subject 'ACS transfer'. Please note, alternative assessing bodies are briefed by the SIA and available to take your call.

<https://www.gov.uk/guidance/apply-for-ac approval#acs-assessing-bodies>

## DO I GET A REFUND FROM ALCUMUS ISOQAR?

Alcumus sends invoices for ACS assessments 8 weeks in advance of the audit. With the notice given, there will be no invoices that require credits from January 2022 onwards.

## I HAVE AN AUDIT SCHEDULED WITH YOU. WHAT'S GOING TO HAPPEN?

All ACS assessments will be removed from our diaries. If you have any other certificates with us, those audits will remain as planned.

## I ALSO HAVE ANOTHER CERTIFICATE WITH YOU, WHAT'S GOING TO HAPPEN TO THAT?

This change only effects your ACS registration with Alcumus, as such all other ISO certifications remain intact.

All planned ISO audits will be undertaken as booked and we will continue to supply certification for these standards.

There is no requirement to do so, but should you wish to transfer certification of ISO's to another provider, Alcumus requires a written notice of 30 working days as a minimum. All payments for ISO are strictly non-refundable.

